

Notice of Meeting

You are invited to attend a Meeting of the

Swansea Public Services Board

- At: Remotely via Microsoft Teams
- On: Thursday, 25 April 2024

Time: 3.00 pm

Chair: Councillor Andrea Lewis

Watch Online: http://tiny.cc/SPSB254

	Agenda	Deve Ne
	Preliminary Matters:	Page No.
1	Apologies for Absence.	
2	Disclosures of Personal & Prejudicial Interest. www.swansea.gov.uk/disclosuresofinterests	
3	Minutes. To approve and sign the Minutes of the previous meeting(s) as a correct record.	2 - 4
4	Public Question Time. Questions can be submitted in writing to Democratic Services <u>democracy@swansea.gov.uk</u> up until noon on the working day prior to the meeting. Questions must relate to items on the open part of the agenda and will be dealt within a 10 minute period.	
	Items for Discussion / Decision / Approval:	
5	Draft Public Services Board Annual Report 2023/24. Ness Young, Swansea Council	5 - 23
6	Public Services Board Scrutiny - 14 May 2024. (Verbal) Ness Young, Swansea Council	
7	Draft Public Services Board Action Plan 2024-25. Ness Young, Swansea Council	24 - 38

8 Future Agenda Items. (Verbal)

Huw Eons

Huw Evans Head of Democratic Services Friday, 19 April 2024 Contact: Democratic Services - 01792 636923

Agenda Annex

Swansea Public Services Board – Membership

Statutory Members (Joint Committee and Partnership Forum)

Keith Lloyd - Swansea Bay University Health Board

Councillor Rob Stewart – Leader - Swansea Council

Councillor Gwynfor Thomas - Mid & West Wales Fire Authority

Huwel Manley - Head of Operations South West Wales - Natural Resources Wales

Martin Nicholls - Chief Executive - Swansea Council

Designated Representatives:

Nerissa Vaughan - Interim Executive Director of Planning & Strategy - Swansea Bay University Health Board

Karen Stapleton - Deputy Executive Director of Planning & Strategy – Swansea Bay University Health Board

Keith Reid - Executive Director - Public Health, Swansea Bay University Health Board

Ness Young - Interim Director of Corporate Services - Swansea Council

Andrea Lewis - Cabinet Member for Service Transformation - Swansea Council

Roger Thomas - Chief Fire Officer - Mid & West Wales Fire & Rescue Service

Invited Participants (Joint Committee and Partnership Forum)

Hannah Wharf – Welsh Government
Chris Truscott - Chief Superintendent - South Wales Police
Amanda Carr - Swansea Council for Voluntary Service
Alun Michael - Police and Crime Commissioner
Mark Brace - Assistant Commissioner - South Wales Police and Crime Commissioners Office
Mark Mada Hastle & Hasting

Mark Wade - Health & Housing

Deanne Martin – HM Prison & Probation Service

Invited Participants (Partnership Forum)

Louise Gibbard - Cabinet Member for Care Services - Swansea Council
Hayley Gwilliam – Cabinet Member for Community (Support) - Swansea Council
David Hopkins - Cabinet Member for Corporate Services & Performance - Swansea Council
Erika Kirchner – Councillor - Swansea Council
Alyson Pugh - Cabinet Member for Well-being - Swansea Council
Robert Smith - Cabinet Member for Education & Learning - Swansea Council
Andrew Stevens - Cabinet Member for Environment & Infrastructure
Hilary Dover - Planning Group
Vacancy - Swansea University
Anna Jones - University of Wales Trinity Saint David
Sarah King - Gower College Swansea (Director of HR)
Jayne Brewer - Gower College Swansea (Head of Employer Development)
Matthew Bennett - Job Centre Plus
Hywel Evans - Regional Business Forum
Keith Baker - Swansea Economic Regeneration Partnership
Philip McDonnell - Swansea Environmental Forum
Mike Phillips - Research Group
Steve Davies - Mid & West Wales Fire & Rescue Service
To be confirmed - DVLA
To be confirmed - Swansea Learning Partnership

Agenda Item 3



Minutes of the Swansea Public Services Board

Remotely via Microsoft Teams

Thursday, 8 February 2024 at 3.00 pm

Present: A S Lewis (Chair) Presided

Amanda Carr, Swansea Council for Voluntary Service Jennifer Davies, Public Health Wales Nerys Evans, Swansea Council Daniel Jones, Police & Crime Commissioners Office Keith Lloyd, Swansea Bay University Health Board Allison Lowe, Swansea Council Huwel Manley, Natural Resources Wales Tracey McNulty, Swansea Council Amy Richmond-Jones, Mid & West Wales Fire & Rescue Service Jane Richmond, Swansea Council Richard Rowlands, Swansea Council Karen Stapleton, Swansea Bay University Health Board Joanne Stephens, Swansea and Neath Port Talbot Probation Delivery Unit Gwynfor Thomas, Mid & West Wales Fire & Rescue Authority Roger Thomas, Mid & West Wales Fire & Rescue Service Chris Truscott, South Wales Police Mark Wade, Health & Housing Group Hannah Wharf, Welsh Government Ness Young, Swansea Council

Apologies for Absence

Deanne Martin, HM Prison & Probation Service Keith Reid, Public Health, Swansea Bay University Health Board

16 Disclosures of Personal & Prejudicial Interest.

There were no declarations of interest.

17 Minutes.

Resolved that the Minutes of the Swansea Public Services Board held on 12 October 2023 be approved as a correct record.

18 Public Question Time.

There were no public questions.

19 Update on PSB Action Plan Q3 2023/24 PSB Quarterly Performance Monitoring Report.

Ness Young, Swansea Council submitted a report to outline progress made in meeting the actions and associated milestones contained within the PSB Well-being Action Plan for 2023/24 as at quarter 3 2023/24 which were outlined in Appendix A.

The Strategic Leads provided a verbal update for each of the 8 steps.

Resolved that The Board notes the progress made in quarter 3 of 2023-24 and agrees to receive an update report on the action plan and its progress as a standing item at future PSB meetings.

20 Shaping Places in Wales Programme. (Verbal)

Jennifer Davies, Public Health Wales provided a verbal report on the Shaping Places for Well-being in Wales Programme.

She explained that in partnership with Executive Directors of Public Health across Wales and their teams, Public Health Wales had been successful in securing three years' funding from the Health Foundation Shaping Places grant funding programme. Shaping Places focused on local governments and local partners taking system-wide action on the wider determinants of health and programmes and had already been established in England and Scotland.

She stated that the main ask at this stage was twofold:

- A registration of interest in being involved (as a PSB) and receiving the support offered through this national programme in developing our system leadership capabilities in support of wellbeing of our population;
- Consideration of what themes / areas we would most benefit from working through/developing using this programme support these could be those indicated or alternatives.

Resolved that further details of the scheme be forwarded to partners by email for further consideration.

21 Letter from Scrutiny Programme Committee.

The latest letter from the Chair of the Scrutiny Programme Committee was presented for Information.

It was noted that the letter was far more positive due to the work undertaken by the partners since the previous letter had been received.

22 Future Work Programme:

The Future work plan was noted subject to the removal of the Area Planning Board Annual Report as this now came under the governance arrangements of the Joint Swansea & Neath Port Talbot Public Services Board.

Minutes of the Swansea Public Services Board (08.02.2024) Cont'd

The meeting ended at 4.11 pm

Chair

Agenda Item 5



Swansea Public Services Board – 25 April 2024

Draft Public Services Board Annual Report 2023/24

Purpose	:	To ask for approval of the proposed draft 2023/24 PSB Annual Report to date.
Recomm	endation(s):	It is recommended that:
1)		s Board approves the Draft PSB Annual Report for d agrees to receive additional content via email to
2)	0	pleted Annual Report will be required from the Members via email.
3)	A copy of the final r information.	eport will be presented to a future PSB for
Report Author:	Ness Young	

1. Introduction

1.1 This report introduces the draft Public Services Board (PSB) Annual Report for 2023/24. The report describes the progress made meeting the PSBs Well-being Objectives during 2023/24 as described in the PSB Well-being Plan. A video version of this report is under development and will accompany the final version of this report.

2. Progress towards Local Well-being Objectives

- 2.1 Early Years: The Swansea Wellbeing Plan focuses on ensuring children have the best start in life. Collaborative efforts among agencies have been supported by the Welsh Government Early Years pathfinder investment. The focus for 2023/24 was reviewing outcomes and learning lessons for strategic improvements in the next 12 months.
- **2.2** Live Well, Age Well: Following Swansea's Human Rights City declaration in 2022, each PSB partner committed to creating an action plan addressing Human Rights City priorities. Public engagement and stakeholder involvement were crucial in developing these plans.

- **2.3 Climate Change & Nature Recovery**: A survey was conducted to understand the arrangements in place to tackle climate change and nature recovery. The findings will be used to share good practice, build capacity, and identify opportunities for collaboration.
- **2.4 Strong Communities**: A series of actions were delivered to build cohesive and resilient communities with a sense of pride and belonging. Events were held to engage with the public and share key messages between partner agencies.
- **2.5 Developing Swansea's Integrated Cultural Offer**: Delivery of an Integrated Cultural Strategy is being aided by Shared Prosperity Funding for a Culture and Tourism Anchor. This has enabled staff appointments for new programming and collaboration opportunities.
- **2.6** Influence and Connect with Other Governance Arrangements: The PSB has compiled a register of local partnerships associated with its work and mapped their connections to enhance efficiency and address any gaps.
- **2.7 Improve Data Quality and Accessibility**: Swansea Council, the Regional Partnership Board, NPT, and other PSB partners collaborate within a regional data group to improve data sharing and alignment between Population Needs Assessments and Well-being Assessments.
- **2.8 Develop Swansea PSB Performance Management Arrangements:** The PSB has been working to craft a performance management framework, along with a comprehensive set of population-level outcome measures and their associated monitoring protocols.
- 2.9 All PSB members have shown willingness to work together collectively, stronger, more resilient and better connected. Maintaining effective communication and relationships has been vital.

3. Next Steps:

3.1 The next steps for the PSB involves actions to support the transformation of Early Year Services, build on Swansea's 2022 declaration of being a Human Rights City, work towards Swansea's net zero target and nature recovery, make Swansea safer, more cohesive, and prosperous, develop Swansea's Integrated Cultural Offer, influence and connect with other governance arrangements, improve data quality and accessibility, and develop Swansea PSB performance management arrangements.

Background Papers: None

Appendices:

Appendix A - Draft PSB Annual Report 2023-24

Appendix A



















Gwasanaeth Tân Ac Achub Canolbarth a Gorllewin Cymru

ABERTAN

Mid and West Wales Fire and Rescue Service

Contents

Message from Swansea Public Services Board

Our Vision and Local Well-being Objectives

The Way we Work- Governance

Swansea's Local Well-being

Progress towards Our Local Well-being Objectives

- Early Years
- Live Well, Age Well
- Climate Change & Nature Recovery
- Strong Communities

Our Next Steps

How you can get involved?

Message from Swansea PSB

As we reflect on the year 2023/24, it is with a sense of pride that we present the progress made in implementing Swansea's Local Well-being Plan.

Our collective vision to make Swansea a prosperous place, where the natural environment is cherished, and every individual has the opportunity to thrive, has been the driving force behind our efforts.

This year, we have seen remarkable strides in our key objectives. Our commitment to the **Early Years** initiative has ensured that children in Swansea are receiving the best start in life, laying a foundation for lifelong success.

The **Live Well, Age Well** program has enhanced the quality of life for residents at every stage, fostering a community where everyone can live well.

Our dedication to **Climate Change and Nature Recovery** has led to significant environmental achievements, with initiatives aimed at restoring biodiversity and reducing the impact of climate change.

Moreover, the **Strong Communities** objective has strengthened the bonds within our communities, instilling and enriching a sense of pride and belonging.

The progress documented in this report is a testament to the power of collaboration and the unwavering spirit of Swansea's residents and stakeholders.

As we move forward, we remain committed to building upon these successes and addressing the challenges ahead, ensuring that the well-being of Swansea continues to flourish.



Cllr Andrea Lewis PSB Chair



Chief Fire Officer Roger Thomas PSB Vice Chair

Our Vision and Local Well-being Objectives

In Swansea, we believe in the rights of every person. Our vision is to work together to make Swansea a place which is prosperous, where our natural environment is appreciated and maintained and where every person can have the best start in life, get a good job, live well, age well and have every opportunity to be healthy, happy, safe and the best they can be.

To achieve our vision we have prioritised our Local Well-being Objectives. We hope that by focusing our collective efforts, we can make the biggest difference by working together.



Early Years

To ensure that children have the best start in life to be the best they can be

Climate Change & Nature Recovery



To restore and enhance biodiversity, tackle the causes, and reduce the impact of climate change



Live Well, Age Well

To make Swansea a great place to live at every stage of life

Strong Communities



To build cohesive and resilient communities with a sense of pride and belonging

The Way We Work - Governance

The Sustainable Development Principle

Swansea PSB is committed to acting in a manner which seeks to ensure the needs of the present are met without compromising the ability of future generations to meet their own needs. We do this by ensuring every decision we make or action we take considers the sustainable development principle's five ways of working.



Long term: The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs.



Prevention: How to act to prevent problems occurring or getting worse may help public bodies meet their objectives.



Integration: Considering how public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies.



Collaboration: Acting in collaboration with any other person (or different parts of that body itself) that could help the body meet its well-being objectives.



Involvement: The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body services.

The National Well-being Goals



We aim to make our actions deliver as much value as possible by ensuring we look for multiple outcomes in all we do. By ensuring we think about each of the national Well-being Goals below we maximise our contribution to the Wales We Want.

How we work as a Public Services Board

The limitations of the previous PSB governance structure were recognised and a Governance Review was undertaken to address this. The Review also took on board advice from the Future Generations Commissioner and a new Governance structure was put in place. The new Governance arrangements embraces sustainable ways of working and places the delivery of the Well-being Objectives at the heart of what the PSB is trying to do to make a difference.

The key principle of the review was that the work of the PSB is a core part rather than an addition to the existing work of its members. All levels of organisational staff should see PSB priorities as part of their day job not an additional responsibility although there is always a challenge managing limited resources.



Whilst Swansea PSB has consciously sought to improve how we involve "usual suspects" there is still scope to include a wider stakeholder audience and opportunities to further involve the public more regularly moving forward.

Regional Working takes place via joint meetings between Swansea and Neath Port Talbot PSBs.

Swansea's Local Well-being

This chapter of the report summarises the latest situation in Swansea and recent local trends in a selection of the National Indicators (Welsh Government) using the latest published statistics, and other developments in measuring well-being over the latest year.

Information to follow

Progress towards Our Local Well-being Objectives



Early Years : To ensure that children have the best start in life to be the best they can be

The Swansea Wellbeing Plan has a focus on Early Years with a specific objective to ensure that children have the best start in life, to be the best they can be. To achieve that objective, services and agencies must work well together.

The Welsh Government Early Years pathfinder investment, enabled agencies to come together and collaborate operationally. The investment supported agencies to find solutions to improve integration, and provide earlier intervention for children, young people and their families. Reviewing the outcomes of the investment and identifying lessons learnt was a key focus during 2023/24. Statutory agencies in Swansea recognise that working collaboratively on a strategic level is where improvements must be made over the next 12 months.

The following video is an example of where the early year's pathfinder investment was made in speech and language services.

Link to be included



Live Well, Age Well: To make Swansea a great place to live at every stage of life

Following Swansea's Human Rights City declaration in 2022, each PSB partner committed to creating an action plan to fulfil our commitments addressing our Human Rights City priorities. It has been essential throughout this journey to have

public engagement and stakeholder involvement. This was no different when we were developing our action plans.



In June 2023, we held an action plan engagement event. This bought together stakeholders and members of the public to hear what their issues are, and what potential actions could be for our priorities. Each PSB organisation has used considered this and information to inform their own commitments.

In December 2023, as a Council we launched our Human Rights City commitments. We also launched a registration process using an online web-form for members of the public to join our Stakeholder panel. To enhance our Human Rights commitments and our legal obligations within the Equality Act and the Public Sector Equality duty, we created for the first time a Human Rights and Strategic Equality plan for 2024-28. This plan was published in April this year.

Work has been on going to raise awareness of Human Rights to the public and organisations by distributing guides informing public of their Human Rights, and a guide for organisations. We worked with the British Institute of Human Rights to deliver a bespoke training package detailing what is a Human Rights based approach and how to embed one in services and organisations. This training was for Councillors, senior managers and policy writers across the Council and our PSB partners. In December 2023, Swansea University held an inaugural lecture delivered by the Social Justice Minister Jane Hutt MS to mark Human Rights Day. A workshop was also held for organisations across Swansea on a Human Rights based approach.



In February 2024, Swansea Council was invited to attend and present at a global UNESCO conference on Human Rights on a local level. We made a written contribution in their publication series alongside the conference on our work as a Human Rights City with a focus on accountability within a Human Rights City action plans. It was a fantastic opportunity to showcase our work and a testament to the effort we

have made as partners in realising our ambition in being a Human Rights City.



Climate Change & Nature Recovery: To restore and enhance biodiversity, tackle the causes, and reduce the impact of climate change

The Step 3 delivery group undertook a survey of partner organisations to establish what arrangements they have in place to tackle climate change and nature recovery. The aim was to help improve understanding of who is

doing what across Swansea that could support a more cohesive and coordinated approach to ensuring a just and equitable transition to net zero by 2050. It is intended to use the findings to share good practice and innovation, help build capacity and capability, and identify gaps and opportunities for collaboration.

The survey, structured around 12 themes, asked respondents to outline existing policies and strategies, current projects and future plans related to each theme, and challenges that they face. Responses revealed examples of good practice and innovative actions across many themes, which could be used to inspire action by others, and selfassessment scores suggest a higher level of activity and confidence in relation to the Nature Recovery, Energy Generation, and Transport and Travel themes.

The Adaptation and Mitigation work is to conclude in December, so the work is continuing until then, with workshops being timetabled for end of May into June 24. The strategy will identify key priorities for action and from this a full action plan will be drawn up by Signatories, with timescales, lead members etc for the different aspects of work for 2050 identified by Net Zero Wales and the Adaptation Framework. The mapping will/is helping inform the gaps and is being used by the contractors to gain a fuller picture of the key partners of the Signatories Group.



Strong Communities: To build cohesive and resilient communities with a sense of pride and belonging

We want to make Swansea a vibrant, inclusive, and welcoming place, where everyone has equal access to opportunities and feels truly proud to live, work and play in Swansea.

To achieve this, we need to develop a place where people belong, feel safe, and where people's backgrounds and circumstances are appreciated and valued. Working together to understand individual and community issues will help shape solutions based on lived experience and build cohesive and resilient communities, that have a sense of pride and belonging.

Over the last 12 months, we have delivered a series of actions to help us achieve our aim, of building cohesive and resilient communities with a sense of pride and belonging.

A community safety village event was held as part of the Welsh Firefighters Challenge on Saturday, 03 June in Oxford Street, Swansea, and provided an opportunity to engage with members of the public on a variety of subject matters. The event was well attended and resulted in the referral of approximately, 55 Home Fire Safety visit requests, and approximately, 130 engagements with families.

The Welsh Firefighter Fitness Challenge. 4K (youtube.com)

https://youtu.be/YRLzYFRonkM?si=rE0qF05KpYj6NqCn

https://youtu.be/jvWa5TCY_Go?si=UNJyLF0v7os7b-uP

On 17 October, Mid and West Wales Fire and Rescue Service hosted a 'Walking in our Shoes' event, which looked to broaden the awareness of partners' work and improve networks, particularly amongst those who engage directly with our communities. The event focussed on 3 principal areas, operational response; community safety; and protection in the built environment. The event was well attended by partner organisations and included representation from a good cross-section of roles, including, Ecologists, Conservation Officers, Public Health

Practitioners, Building Control Team Leaders, Risk Management Surveyors and Community Safety coordinators.

Finally, a safeguarding event was held in the Swansea.com stadium, during safeguarding week in November. The event included keynote speakers, interactive workshops and brought a together a diverse range of organisations to discuss ways to improve safeguarding across Swansea, by sharing ideas, promoting best practices, and identifying new ways of working together to make the communities we serve safer.



Work is progressing well, and we hope that over the next few years, you will be able to see the change in your communities.

Developing Swansea's Integrated Cultural Offer

Delivery of an Integrated Cultural Strategy is being aided by Shared Prosperity Funding for a Culture and Tourism Anchor._ This has enabled several staff to be appointed tasked with new programming and pulling together a creative network and collaboration opportunities as well as consultancy for engagement and delivery of a Cultural Strategy. Another key piece of work is a sector analysis report to understand the needs of Swansea's creative and cultural sectors, aiming to foster sustainable growth for community well-being and economic prosperity.

A Cultural Tourism Marketing Officer has also been appointed to promote the diversity of the offer, all year round to residents of Swansea and visitors within a 90 minute drive time and a Music Officer will create opportunities to perform at major events across Swansea.

The Partnership Agreement between Swansea Council and Sport Wales is fundamental to the delivery of our strategic plan for sports and health - "Creating an active Swansea"; achieving specific outcomes against our aims of "Developing a Sporting infrastructure", "Developing Communities" "Lifelong learning and Skills development" and "Tackling Health Inequalities".

Assessment to date demonstrate that all targets in the plan have been or will be delivered; with some being exceeded and cited as good practice. These include the expansion of our female engagement project "Us girls"; increased participation in our

inclusion project "Street-sports Swansea" and for the first time, the local delivery of the national "60 plus" activity programme, in partnership with Freedom Leisure.

Examples of our activity and marketing material are below:

Arts and Culture - https://www.youtube.com/watch?v=wQ2axN658kQ

Winter Well-being https://www.youtube.com/watch?v=XG6ZupUUh68

Winter well-being mail shot Enjoy Swansea in 2024! (a) (mailchi.mp)

lolo's Spring Safari https://www.youtube.com/watch?v=vPPKfMUqWWo

Happy Place, with Welsh translation https://www.youtube.com/watch?v=uTzPippLnsQ









Sport and Health Swansea

Training for our Gold Young Ambassadors today!! To Inspire, Influence, Lead and Mentor

#YoungAmbassadors









To Influence and connect with other governance arrangements across the Swansea Bay region.

Effective partnerships, such as the Public Service Board (PSB), require well-defined terms of reference and clear lines of accountability. This involves avoiding redundancy with other partnerships and identifying gaps in the partnership landscape relevant to the PSB's work.

Numerous public services and third-sector partners participate in various collaborations, addressing a wide range of issues. To facilitate coordination, the PSB has compiled a register of local partnerships associated with its work and mapped their connections. By leveraging this map, the PSB aims to simplify, streamline, and align its efforts within the broader partnership context. The goal is to enhance efficiency, minimize duplication, and address any gaps.

The PSB has diligently collected information on different partnerships in Swansea, including details like terms of reference, meeting frequency, and membership. Over time, this map will be refined and updated. Additionally, it serves as a valuable resource when the PSB Chair engages with other partnership leaders. These interactions provide opportunities for collaboration, ultimately benefiting the PSB's mission.

To improve data quality and accessibility across the Swansea Bay region.

Swansea Council, the Regional Partnership Board, NPT, and other PSB partners collaborate within a regional data group. Their purpose is to identify gaps and opportunities for data sharing, as well as to enhance alignment between Population Needs Assessments and Well-being Assessments.

The group focuses on current and future assessment requirements, aiming to identify commonalities and gaps in data. They also explore information sources to bridge these gaps. In this endeavour, partners jointly research and define population measures, which are then mapped against well-being objectives and drivers. This data serves as a valuable resource for future population and well-being assessments, allowing progress toward our well-being objectives to be evaluated.

Draft criteria for selecting indicators have been developed and shared with partners for consultation. Notably, citizen perspectives play a central role in well-being assessments. Data and insights gathered through citizen and community engagement complement statistical details, providing a more grounded reflection of reality.

Furthermore, this work aligns with the development of the Population Health Strategy for the region. As part of data management, the possibility of creating a 'data lake' for improved data maintenance and sharing is under consideration. Although the Welsh Government's funding plans for PSB data portals via Data Cymru are currently on hold, a representative from Data Cymru recently participated in one of our meetings. We are exploring the potential for a regional data portal for Neath Port Talbot and Swansea in the upcoming financial year.

To Develop Swansea PSB performance management arrangements which measure and monitor the PSB's progress.

The Public Service Board (PSB) has been working to craft a performance management framework, along with a comprehensive set of population-level outcome measures and their associated monitoring protocols.

The framework comprises an action plan for the fiscal year 2023-24. This action plan encompasses specific tasks, intended outcomes, key milestones, and success criteria. Importantly, the action plan undergoes regular review and updates annually.

Additionally, the framework will incorporate population-level outcome measures and corresponding monitoring arrangements. Our ongoing efforts involve researching and mapping potential population metrics against the PSB Well-being Plan's objectives and drivers. As mentioned earlier, we've established criteria for selecting relevant indicators.

To enhance accessibility and engagement, we've also produced a video as an alternative medium for presenting this year's annual PSB report. We hope that this video supplement will reach a wider audience alongside the traditional written report.

Conclusion

It has never been more important for us to pull together, connect and understand the resources we have here in Swansea. All PSB members have shown willingness to work together collectively, stronger, more resilient and better connected.

Maintaining effective communication and relationships has been vital. It has been important to use our relationships and networks we have built up over the past years and draw on one another's knowledge and experience. It has been crucial for all our different organisations to come together to help and support one another.

PSB members/stakeholders together are stronger and we must not lose sight of how much we can achieve when we work together and support one another.

Our Next Steps

Swansea PSB's strengths lie within the expertise, experience and enthusiasm of its partners, from the frontline staff working to deliver the Local Well-being Objectives to the leadership representatives who work together to strategically improve Swansea's well-being.

Austerity and continued uncertainty will continue to challenge our organisations moving forward.

The next steps for the PSB involves:

Steps within PSB Plan	Action 2024/25	Action 2024/25
To support the transformation of Early Year Services in Swansea to provide better support for children to have the best start in life	To agree a set of regional Strategic Principles for Early Years Integration that is signed off by all agencies	To finalise an Early Years Pathway for the region, and utilise as a mechanism to inform strategic planning of services
To build on Swansea's 2022 declaration of being a Human Rights City	To complete the commitments made by the PSB partners in our Human Rights City plans	Raise and monitor the awareness and impact of Human Rights City work through production of bi-annual newsletter, annual survey and stakeholder panel.
Working towards Swansea's net zero target and nature recovery	Produce an independent adaptation and mitigation strategy for the city and county of Swansea, taking account of the seven wellbeing goals and the Climate Change signatories' statutory functions and responsibilities.	Using results from the 2023-24 mapping exercise and informed by A&M contract workshops (May-July) as well as ongoing Signatories group discussions, plan and deliver activity to share good practice and innovation, and develop improved collaborative working towards Net Zero 2050.
Making Swansea safer, more cohesive, and prosperous	Building on the success of last year's event, host another 'community village' as part of the Welsh Firefighters' Challenge event taking place in Castle Gardens, Swansea on the 1 st June.	To host a targeting prevention workshop – Working together to protect our communities, event on Wednesday, 20 November at the Swansea.com stadium to share key messages and learning opportunities between partner agencies, with a particular focus on practitioners from individual organisations.
Developing Swansea's Integrated Cultural Offer	Establishment of a Creative Swansea Network to support and help sustain the cultural and creative ecology and economy, thereby enabling cultural and creative practitioners to respond effectively to initiatives that promote health, community	Co-creation of a cultural strategy for Swansea, with cross sector partners and community leaders that sets a strategic framework that aligns sports, culture and tourism objectives and partnerships to enable an integrated offer. With the planned governance change in how Sport Wales delivers funding,

	cohesion, civic pride and economic prosperity.	moving toward a regional partnership model in 2025-26, it is likely that the PSB report throughout 2024-25 will have a number of actions related to this outcome.			
To Influence and connect with other governance arrangements across the Swansea Bay region.	Implement the findings to map the Swansea Bay region partnership landscape				
To improve data quality and accessibility across the Swansea Bay region	Work with partners and link with national developments to develop a digital data portal for partnerships across the Swansea Bay region.				
To Develop Swansea PSB performance management arrangements which measure and monitor the PSB's progress	Establish the mechanisms to enable PSB population level outcome measures to be reported to the PSB.				

How you can get involved?

The work undertaken by Swansea Public Services Board is published online at <u>www.swanseapsb/swansea.gov.uk</u>.

Our Swansea PSB Meetings are held in public and questions from the public are invited via a standing agenda item Public Question Time.

You can also contact our Public Services Board Co-ordinator directly by email at <u>Swansea.psb@swansea.gov.uk</u>

We welcome your involvement, ideas and suggestions in all areas of our work so that we could consider for our future work.

Agenda Item 7



Swansea Public Services Board – 25 April 2024

Draft Public Services Board Action Plan 2024-25

Purpose	:	To ask for approval of the proposed 2024/25 actions set out in the Draft Action Plan
Recomm	endation(s):	It is recommended that:
and agrees to receiv		ces Board approves the Draft Action plan for 2024/25 ceive an update report on the action plan and its anding item at future PSB meetings.
Report Author:	Ness Young	

1. Introduction

1.1 The Public Services Board (PSB) has successfully completed the actions for 2023/24 to implement the PSB Well-being Plan. The action plan has undergone review, and specific actions have been identified for 2024/25. You can find the detailed Action Plan for 2024/25 attached in Appendix A. The Leads responsible for each objective and step have developed the actions for 2024-25 and will provide a verbal update during this meeting. Once finalized and agreed upon, these actions will be reported quarterly at the next scheduled meetings.

2. Summary of the 2024/25 Action Plan

- **2.1 Early Years**: The objective is to transform Early Year Services in Swansea to better support children. The plan includes developing strategic principles for Early Years Integration, finalising an Early Years Pathway, and improving collaboration among agencies.
- **2.2 Human Rights City**: Building on Swansea's 2022 declaration of being a Human Rights City, the plan aims to complete commitments made by the PSB partners in our Human Rights City plans. This includes training for front line staff, seeking funding to expand safeguarding offer, and raising awareness of Human Rights City work.
- **2.3 Climate Change & Nature Recovery**: The plan includes producing an independent adaptation and mitigation strategy for Swansea, sharing good

practice and innovation, and developing improved collaborative working towards Net Zero 2050.

- **2.4 Strong Communities**: The plan involves hosting a 'community village' as part of the Welsh Firefighters' Challenge event and a targeting prevention workshop. These events aim to promote community safety, provide opportunities for public engagement, and make a positive contribution to the Wellbeing Plan.
- **2.5** Integrated Cultural Offer: The plan includes the co-creation of a cultural strategy for Swansea, with cross-sector partners and community leaders. The strategy aligns sports, culture, and tourism objectives and partnerships to enable an integrated offer.
- **2.6 Governance Arrangements**: The plan aims to implement the findings from the Swansea Bay region partnership landscape mapping exercise. This will help understand the roles and responsibilities of each of the partnerships in the Swansea Bay region and optimise PSB governance arrangements.
- **2.7 Data Quality and Accessibility**: The plan includes working with partners to develop a digital data portal for partnerships across the Swansea Bay region. This will help partners access up-to-date data to inform and improve decision making.
- **2.8 Performance Management Arrangements**: The plan aims to establish mechanisms to enable PSB population level outcome measures to be reported to the PSB. This will allow the PSB to understand and monitor the status of well-being in the region.

Background Papers: None

Appendices: Appendix A - Draft PSB Action Plan 2024-25

Swansea Public Service Board Wellbeing Plan: 2024-25 Action Plan – Appendix A

Wellbeing Plan Step 1: To support the transformation of Early Year Services in Swansea to provide better support for children to have the best start in life

Strategic Lead:			Operational Lead:			
Name: Organisation: Email Address:	Karen Stapleton Swansea Bay University Health Board <u>karen.stapleton@wales.nhs.uk</u>		Name: Organisation: Email Address:	Alison Williams/Gary Mahoney Swansea Council <u>alison.williams@swansea.gov.uk</u> / <u>gary.mahoney@swansea.gov.uk</u>		

2024-25 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
To agree a set of regional Strategic Principles for Early Years Integration that is signed off by all agencies	outcomes from Early Years Integration Transformation (EYIT),	Consult and engage on draft Strategic Principles - agree further stakeholder engagement	June 2024	Early Years Integrated Board	Each agency recognises and is committed to the Strategic Principles within their governance
	PSB Wellbeing Objective, and recommendations from	Sign off & approve Final Strategic Principles	Sept 2024		structure. This supports effective collaboration to improve integration.
	the Early Years Maturity Matrix, and other strategic plans.	Translate the Principles into a work programme for the region	Sept 2024		Improved collaboration, supporting integration
		Agree draft multi-agency pathway	Sept 2024		Improved collaboration, supporting integration

Pathway for the region, and utilise as a mechanism to inform strategic planning of		Consult and engage on draft multi-agency pathway - agree further stakeholder engagement	Dec 2024		Lessons learnt from pathfinder projects are maintained	
services		Identify gaps and make recommendations	Jan 2024		Informed strategic planning of services, and a better understand of how to meet the needs of the communities living in NPT and Swansea.	
Wellbeing Plan Step 2: To bui	ld on Swansea's 2022 dec	claration of being a Human Rig	ghts City			
-Strategic Lead:		Operational Lead:				
Name: Ness Young Organisation: Swansea Council Email Address: ness.young@swansea.gov.uk		Name: Organisation:	Adele Dunstan Swansea Council <u>Adele.dunstan@swansea.gov.uk</u>			
Linan Audress. Hess.young	@Swansea.gov.uk	Email Address:	<u>Addic.ddiistai</u>		gov.uk	
			Milestone	Milestone	Success Measure	
2024-25 Action To complete the commitments made by the PSB partners in our Human Rights City plans	Desired outcome Create a city which embraces a vision of vibrant, diverse, fair, and safe communities. To build on work that is	Milestone Training for front line staff in signposting and information sharing – Tackling Poverty priority				

	raising Human Rights awareness and which addresses our Human Rights City priorities	based ap	Human Rights proach in the Health strategic Equality	April 2024	Nicola O'Sullivan - SBUHB	Plan on Health Board website
Raise and monitor the awareness and impact of Human Rights City work through production of bi-	reness and impact of nan Rights City workamongst our residents of Human Rights and	First news	sletter published	June 2024	Adele Dunstan and HRCSG	Newsletter providing updates with human impact stories from all HRC group
annual newsletter, annual survey and stakeholder panel.	understand the impact we have made.	Annual su	ırvey	Oct 2024 (include in residents survey)	Adele Dunstan	Data received and compared to previous awareness survey
Page		newslette	port with second r and convening of holder panel	Dec 2024	Adele Dunstan	Report and newsletter providing updates with human impact stories from all HRC group
Wellbeing Plan Step 3: Work	king towards Swansea's n	et zero tarç		/ery		
Strategic Lead (interim): Name: Huwel Manley Organisation: Natural Resources Wales Email Address: <u>Huwel.Manley@cyfoethnaturiolcymru.gov.uk</u>			Operational Lead: Name: Jane Richmond Organisation: Swansea Council Email Address: <u>Jane.Richmond@swansea.gov.uk</u>			<u>ov.uk</u>
2024-25 Action	Desired out	tcome	Milestone	Milestor Deadlin		e Success Measure

Produce an independent adaptation and mitigation strategy for the city and county of Swansea, taking account of the seven wellbeing goals and the Climate Change signatories' statutory functions and responsibilities	Swansea has a climate change and nature recovery adaptation and mitigation strategy which has been agreed by the Climate Signatories Group and the PSB which will inform the development, in 2024-25, of an action plan for 2024-28	Workshops in the community with representatives to take place across the authority	End June 2024	Jane Richmond	The Signatories have produced a final independent adaptation and mitigation strategy for
		Workshops with representative from the Signatory organisations and PSB to take place	End July 2024		the city and county of Swansea, by end of Dec 2024 and the outline of an action
		Development of Strategy and Key priorities for action	End Oct 2024		plan by March 2025
		Final Draft for submission	Nov 2024		
Page 29		Final Strategy to be presented to Signatory organisations and PSB	Dec 2024		
		Outline Action Plan produced	March 2025		
Using results from the 2023-24 mapping exercise and informed by A&M contract workshops (May-July) as well as ongoing Signatories Group discussions, plan and deliver activity to	Good practice and innovative approached are shared, leading to greater collaboration in delivering PSB and Project Zero	Approval and agreement of actions proposed in Mapping report	May 2024	Helen Grey	PSB approval of report and recommendations
share good practice and innovation, and develop improved collaborative working towards Net Zero 2050	ctice and innovation, objectives	Signatories group to identify capacity / resources available to undertake activity, and identify who can deliver / contribute to activities	July 2024		Schedule of activity for delivery in second half of the year

		Delivery of activities – workshops, case studies, etc to share learning and identify opportunities for further collaboration and joint projects	March 2025		By the end March 2025, partners have shared good practice through case studies and workshops, etc. some joint projects may also have been identified
Wellbeing Plan Step 4: Making S	swansea safer, more cohesive, an	d prosperous			
Strategic Lead: Mid and West Wa Name: Chief Fire Officer, Roger T Organisation: Mid and West Wale Email Address: <u>r.thomas@maww</u>	nomas es Fire and Rescue Service	Operational Lead: Mid Name: Richard Felton Organisation: Mid and Email Address: r.felton	West Wales	Fire and Res	
○ 2024-25 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
Building on the success of last year's event, host another 'community village' as part of the Welsh Firefighters' Challenge event taking place in Castle Gardens, Swansea on the 1 st June.	An inclusive and collaborative event which promotes community safety, provides opportunities for public engagement and makes a positive contribution to the Wellbeing Plan.	Define the event scope and identify key stakeholders. Partner organisations invited to express an interest in having a stand in the "community village"	April 2024 April 2024	Roger Thomas	High levels of engagement with the public. Demonstration of the added value for the communities of Swansea by partner agencies working together.
		Communications strategy to be	May 2024		

Page 31	developed to ensure a consistent message is shared from each partner organisation. PSB questionnaire to be developed to assist engagement and data collation with members of the public. Evaluation post event to identify lessons learnt to help with the future shaping of all PSB related events.	May 2024 September 2024	Delivering of key messages and information sharing. Promotion of the work and raising awareness of the Public Services Board. Case study / good news stories. Stakeholder engagement and feedback. Completed surveys. Number of referrals. Feedback from partner agencies. Social media engagement. Number of leaflets, freebies and information packs distributed. Collection of qualitative and
			quantitative data.

To host a targeting prevention workshop – Working together to protect our communities, event on Wednesday, 20 November at the Swansea.com stadium to share key messages and learning opportunities between	To help promote and share information, ways of working and lessons learnt to help make the communities of Swansea safer, more cohesive, and prosperous.	Define the event scope and identify key stakeholders.	April 2024	Richard Felton	Good attendance by a wide range of partner organisations identifying the key needs of the communities of Swansea
partner agencies, with a particular focus on practitioners from individual organisations.		Event theme, venue, date of event the to be agreed.	April 2024		Increased awareness and information sharing between
Page 32		Target audience to be established and appropriate representatives / organisations and practitioners identified and invited.	May 2024		partner organisations to help support the communities of Swansea.
		Promotion of event and communications strategy agreed.	June 2024		
		Referrals made between partner organisations.	November 2024		
		Evaluation - Feedback from event and lessons learnt communicated to help shape future events.	November 2024		

Wellbeing Plan	Step 5: Deve	eloping Swansea's Integr	ated Cultural Offer			
Strategic Lead:			Operational Lead:			
Name:Mark WadeOrganisation:Swansea CouncilEmail Address:Mark.Wade@swansea.gov.uk		Name: Organisation: Email Address:	Tracey McNulty Swansea Council <u>Tracey.McNulty@swansea.gov.uk</u>			
2024-25 Ad	ction	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
				-	1	1
Co-creation of a cult for Swansea, with cult partners and commu	ross sector	Integrated cultural strategy produced to ensure a strong position for Swansea and a	Consultation with cross sector partners and community leaders	July 2024	Tracey McNulty	Consultation completed
ຜີhat sets a strategic that aligns sports, cu		smooth transition towards this model; and for key	Draft strategy produced	Sept 2024	Tracey McNulty	Draft strategy agreed
tourism objectives a partnerships to enab integrated offer.		participation rates in sport and physical activity to maintain or exceed existing levels and national	Public consultation on draft strategy	Oct 2024	Tracey McNulty	Public consultation completed
With the planned go		averages.				
change in how Spor delivers funding, mo		Decreasing participation gaps between local	Completion of cultural strategy	Dec 2024	Tracey McNulty	Cultural strategy published

Page 34	averages and targeted priority groups.	Set up of Cultural Strategy steering group. Delivery of outcomes of priority groups defined by existing and consistent low participation rates. Detailed quarterly insight and learning performance log to Sport Wales as per partnership agreement covering activities and action linked to one of the following nationally agreed areas of work: • Active Nation • Enjoyment • Lifelong • Access/Everyone • Active Older Adults • Free Swimming	March 2025	Tracey McNulty	Cultural Strategy steering group established to co- ordinate activities and resources, facilitate priority projects and advocate and champion the role of culture Ownership of Cultural Strategy by cross sector partners and community leaders
		An agreed smooth transition towards this model	June 2024	Tracey McNulty	Renewed Agreement with Sport Wales
		Delivery of outcomes of priority groups defined by existing and consistent low participation rates.	Quarterly /Annual report	Tracey McNulty	Surveys; detailed reports etc reporting stats
		Sports, health and wellbeing provision fully	December '25	Tracey McNulty	Cultural strategy published

		integrated in the cultural strategy.			
With the planned governance change in how Sport Wales delivers funding, moving toward a regional partnership model in 2025-26, it is likely that the PSB report throughout 2024-25 will have a number of actions related to this outcome.	To ensure a strong position for Swansea	Detailed quarterly insight and learning performance log to Sport Wales as per partnership agreement covering activities and action linked to one of the following nationally agreed areas of work: • Active Nation • Enjoyment • Lifelong • Access/Everyone • Active Older Adults • Free Swimming	Quarterly/ Annual report	David Jones/ Jamie Rewbridge	Delivery of the Sport Wales funding agreement and performance measures
	Key participation rates in sport and physical activity to maintain or exceed existing levels and national averages; Strategic context for sports, health and wellbeing as a cultural right established Decreasing participation gaps between local averages and targeted priority groups.	Delivery of outcomes of priority groups defined by existing and consistent low participation rates.	Quarterly /Annual report	Tracey McNulty	Surveys; detailed reports etc reporting stats. Adult weekly participation of 150 minutes per week or more in sport and physical activity. Young people participate for 5 hours or more per week in sport and physical activity.

Wellbeing Plan Step 6: To Ir region	ofluence and connect	with other governan	ce arrangen	nents across the	e Swansea Bay
Strategic Lead: Name: Ness Young Organisation: Swansea Council Email Address: ness.young@swansea.gov.uk		Operational Lead: Name: Organisation: Email Address	Richard Rowl Swansea Cou <u>Richard.Rowl</u>	<u>v.uk</u>	
2024-25 Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
Implement the findings from the Swansea Bay region partnership landscape mapping exercise	The roles and responsibilities of each of the partnerships in the Swansea Bay region (and how they inter- relate) are clearly understood and PSB governance arrangements are optimised.	Produce a report for the PSB on any proposed changes to the PSB Governance arising from the mapping work	August 2024	Kelly Gillings (KG), Leanne Aherne (LA) Steve King (SK) Michelle Davies (MD) Amy Richmond- Jones (ARJ)	Swansea PSB governance arrangements have been reviewed and are optimised taking account of the all the regional partnership functions and structures.
PSB Chair to write to Chairs of other strategic partnerships within the region to share learning from the mapping exercise	Organisations in the Swansea region and locality have a shared understanding of the partnership landscape and understand the opportunities to improve their synergy in progressing the seven wellbeing goals.	PSB Chair has written to relevant Partnership Chairs	Oct 2024	Richard Rowlands	Learning has been shared with partners in the region.

Strategic Lead:			Operational Lead:			
Name: Organisation: Email Address:	Ness Young Swansea Cour <u>ness.young@s</u>	ncil <u>wansea.gov.uk</u>	Name: Organisation: Email Address:	Richard Rov Swansea Co <u>Richard.Rov</u>		<u>ea.gov.uk</u>
2024-25	Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
national developm a digital data porta	Work with partners and link with national developments to develop a digital data portal for partnerships across the Swansea Bay region.	Partners across the Swansea Bay region can access up to date data to inform and improve decision making.	Explore feasibility of the PSB piggybacking on the national work in progress by Data Cymru to develop a national PSB digital data portal.	June 2024	Kelly Gillings (KG), Leanne Aherne (LA) Steve King	Feasibility determined.
N			Develop a proposal for a joint PSB/RPB digital data portal.	Sept 24	(SK) Michelle Davies (MD)	Proposal developed
			Seek approval of proposal and any associate funding requirement from all participating partners to progress in 2024-25.	Dec 24	Amy Richmond- Jones (ARJ)	Funding in place
			Regional data portal in place	March 25		Regional digital data portal approved by partners

Wellbeing Plan monitor the PS	-	evelop Swansea PSB pe	rformance managemer	nt arrangen	nents which	measure and
Strategic Lead:			Operational Lead:			
Name: Organisation: Email Address:	Ness Young Swansea Cour <u>ness.young@s</u>	ncil swansea.gov.uk	Name: Organisation: Email Address:	Richard Rov Swansea Co <u>Richard.Rov</u>		sea.gov.uk
2024-25 A	Action	Desired outcome	Milestone	Milestone Deadline	Milestone Owner	Success Measure
Establish the mech enable PSB popula outcome measures କିo the PSB ଝ	ation level	Population level outcome measures are reported to the PSB to allow the PSB to understand and monitor the status of well-being in the region	Identify roles and responsibilities and requirements for developing reports / reporting PSB population outcome measures.	June 2024	Richard Rowlands/ Steve King	Roles and responsibilities and reporting requirements identified.
			Determine timing and frequency of reporting PSB population outcome measures.	June 2024	Richard Rowlands/ Steve King	PSB has dashboards / reports in place to present PSB
			Develop and present PSB Population Outcome Measures reports (using Excel) and analysis.	July 2024	Richard Rowlands/ Steve King	Population Outcome Measures to the PSB Committee.
			Review the potential for PowerBI to develop dashboards to present PSB Population Outcome Measures	Oct 2024	Richard Rowlands/ Steve King	